EXHIBITS "G"





SALARIED-EXEMPT PERFORMANCE REVIEW

NAME	Claude	Lee					
DEPAR	TMENT/P	OSITION	I TITLE	Wrap and Pack - Supervisor			
FACILI	ΓΥ	044 - A	bbeville	2			
DIVISIO	N and/or l	BUSINE	SS UNIT	Bed Products/Sheets			
DATE L	AST REVI	EWED	1/1/200)4	- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1		
JSD	3/1/200	0	- All all and a second				20/00000000
RATING	PERIOD	a nyaéngan anakana kanaharan kanaharan	2005				
PERFO	RMANCE	RATING		MR			
DATE C	OMPLETE	ΞD		1-3-05			

Timing:	A performance review is to be completed for each salaried-exempt associate annually between January 1 and January 31. It is the responsibility of each supervisor to prepare the performance review.
Procedure:	The associate's performance of assigned tasks and accountabilities should be rated with respect to the performance factors below, utilizing the following scale:
	S – Superior: Consistently and substantially exceeds major job requirements. Accomplishments are extraordinary as demonstrated by job results.
	AR – Above Requirements: Exceeds most job requirements. Job results are measurably higher than job requirements.
	MR – Meets Requirements: Meets major job requirements. Performance is fully acceptable as demonstrated by job results.
	F-Fair: Performance is slightly below what is expected in the position. Performance needs improvement.
	M – Marginal: Fails to meet most job requirements. Performance requires immediate, substantial and sustained improvement.
Acknowledgement:	This appraisal has been reviewed with the associate. It is understood that the signature does not necessarily indicate agreement with the content of the review.

MANAGEMENT SKILLS EVALUATION

After carefully evaluating individual's work performance in relation to current job requirements, check the appropriate box to indicate the associate's performance. Explanations of terms appear at the bottom of this page. If not applicable, indicate N/A.

Management Skills		RATING				Comments or Supportive Details
(Evaluate the first two skills categories only if the associate has supervisory responsibility.)	SUPERIOR	ABOVE REQUIREMENTS	MEETS REQUIREMENTS	FAIR	MARGINAL	This section must be completed for each rating.
DEVELOPMENT OF SUBORDINATES Ability to prepare subordinates for current positions, as well as for positions of greater responsibility.			\boxtimes			People are cross trained in different jobs.
SUPERVISION/MANAGEMENT SKILLS Ability to direct and control subordinates; ability to motivate and effectively coordinate the efforts of workgroups.			\boxtimes			Claude needs to motivate his people a little stronger. Hold them responsible for their mistakes.
STRATEGIC PLANNING/ORGANIZING Ability to establish courses of action to accomplish specific goals. Allocation of resources, including setting priorities, meeting deadlines, anticipating problems			\boxtimes			Does a good job anticipating problems. Needs to work on keeping up with rush orders.
JOB KNOWLEDGE Technical knowledge and the level of competence required to be successful in the incumbent position.		\boxtimes				Claude knows every job in packing and what his people should be doing.
QUALITY Conformance to requirements re accuracy, thoroughness, acceptability of work performed.						Quality is good but can be better needs to keep a check on his lines.
COMMUNICATION SKILLS Ability to clearly and persuasively express concepts; both orally and in writing; also, ability to influence others without direct authority.		\boxtimes				Keeps his associates well informed of any changes.
INTERPERSONAL SKILLS Ability to work cooperatively with subordinates, peers, superiors, and external contacts, ability to influence others without direct authority.			· 🛛			Claude works well with his associates. Needs to work closer with warehouse leadman.
ADMINISTRATIVE Ability to satisfy all administrative components of position (i.e. timeliness, completeness, accuracy, documentation,)		\boxtimes				Safety reports and reviews always turned in on time.
LEARNING CAPABILITIES; OTHER RELEVANT SKILLS						Has worked in packing for 28 years and knows what to do.

PERFORMANCE EVALUATION RATING

Superior Consistently and substantially exceeds major job requirements. Accomplishments are extraordinary as demonstrated by job results.

Meets Requirements Meets major job requirements. Performance is fully acceptable as demonstrated by job results.

Fair Performance is slightly below what is expected in the position. Performance needs improvement.

Marginal Fails to meet most job requirements. Performance requires immediate, substantial and sustained improvement.

ANNUAL ACCOMPLISHMENT SUMMARY DEVELOPMENT REVIEW

Strictly Private

(This page to be completed by associate)

A.	ACCOMPLISHMENT SUMMARY (Summarize your accomplishments versus goals in the past year.)
	Set goal zero lost time accidents - had 0 Set goal zero recordables - had 1 Incident rate for department went from 0.74% to 1.6% Plant average is 1.6%
	Cost per dozen put up went from \$0.60 to \$0.56
15%	otherwise (O/OPONETIL /D. // www.tw.eth.earth.ea
В.	STRENGTHS/GROWTH (Describe your strengths and how they changed in the past year.) My strength for the past year are my abilities to be stronger with my employees in a way that is fair to each employee to their jobs to the
	best of their ability.
	·
i	
C.	IMPROVEMENT/DEVELOPMENT NEEDS/PLANS (Identify most critical needs and responsive action plans.) Computer classes for supervisors would be a good company asset. Companys are being run by computers and the more they can train
	employees to efficiently do their jobs and make the operation run smooth and easy.
- I	JOB/CAREER INTEREST (If interested in a job change, list preference including position title, business unit, location. Specify any geographic
D.	limitations, desired timing, etc. Also describe long-term interest.) I enjoy being a supervisor her at the Abbeville Plant. Head supervisor of one of the operations such as packing department is an interest of
	mine. I have worked in packing my entire career at the Abbeville Plant.
l	
	Claude Lee 1-3-05
	Associate's Signature Date

Lee/WPH - 0031

PLANNED PERSONAL OBJECTIVE FORM

Why Set Objectives?

- Organizations work best when associates understand the organization's goals.
- Associates work best when they know what is expected of them.
- Objectives set the scene for performance review.

Criteria for Evaluating a Performance Objective

Understandable	clear and simple
Challenging	difficult enough to stimulate interest
Achievable	realistic enough so that it can be done
Measurable	capable of being seen and proven
	contributes to organizational/associate goals

Annual performance objectives for each exempt associate will be developed and agreed upon by the associate and his/her immediate supervisor by January 1 of each year. The agreed-upon objectives should be recorded on the Planned Personal Objectives and Accomplishments for Salaried-Exempt Associate form and placed in the associate's file in the Human Resources department. These objectives should be periodically reviewed during the year and modified as necessary for changing circumstances.

Objectives should be specific, realistic and while not easy, attainable. Normally, there should be five significant objectives that are quantifiable.

Salaried-exempt associates who are hire, promoted or reassigned during the year should have new objectives established for the remaining months. These objectives should be established during the first month in the new job. The associate and immediate supervisor sign the bottom of the form.

Between January 1 and January 31 of the following year, the associate should complete the reverse side of the form to indicate accomplished objectives and review it with his/her manager. The associate and immediate supervisor sign the bottom of this form as well.

II. ANNUAL ACCOMPLISHMENT	' SUMMARY DE	VELOPMENT	REVIEW
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(This page to be completed by immediate manager)

A.	PERFORMANCE SUMMARY AND TREND (Summarize your view of asso performance.)	ciate's accomplishments versus goals in the past year and indicate
	Lost time accidents was 0	
	Had 1 recordable	
	Incident rate for department went to 1.6%	
	Cost per dozen goal was \$0.50 had \$0.56	
	Lost work days was 0	
		100000000000000000000000000000000000000
В.	STRENGTHS/GROWTH (Describe associates strengths and how they change	ed in the past year.)
	Claude strength is his job knowledge of wrap/pack, he has worked in pa people.	cking for 28 years. This has helped Claude to relate better to his
G.	DEVELOPMENTAL RECOMMENDATIONS 1. List Developmental Objectives and/or Skills To Improve based on overall p 2. For any deficiencies noted on Management Skill Evaluation, planned devel 3. Developmental Objectives or Skills To Improve should be directly transferre Developmental Objectives/Skills To Improve	opment activity must be detailed here.
	Attend more management classes	Given by company
. }	Quality	Continue holding monthly meetings
ŀ		
D.	FUTURE CAREER DISCUSSION Discuss associate's career goals and objectives. List any positions in which the	associate expresses an interest. Refer to Human Resources Manager if
	indicated.	
	Likes being a supervisor and is willing to move where he is needed.	
	OVERALL PERFORMANCE RATING	
mt P	Superior Above Requirements Meets Requi	rements 🔲 Fair 🔲 Marginal
	ASSOCIATE'S COMMENTS	
-		
L		
3.	SIGNATURES	Check if additional comments attached
	ROD 9	P. P. 1. 1-2-05
	Immediate Manager Date	Associate's initials Date
	B. May 124-08	Indicates that he/she read this appraisal and it has been
	Reviewing Manager Date	tins appraisal and it has been discussed with birn/her.
		Return to Table of Contents



WESTPOINT STEVENS

PLANNED PERSONAL OBJECTIVES AND ACCOMPLISHMENTS FOR SALARIED-EXEMPT ASSOCIATES

Claude Lee Associate's Name (last, first, middle initial)		1-3-05 Date		
Wrap and Pack - Supervisor		Bed Products/Sheets Division and/or Business Unit		
Planned Personal Objective Form 1/1/2005	to	12/31/2005		
Safety Goals 1. Had 1 recordable in 2004 - set goal of 0 for 2008	5.			

- 2. Set incident rate for 2004 to 1.6% or better.
- 3. Doctored cses for 2004 was 0 set goal of 0.
- 4. Lost time accidents was 0 set same goal.
- 5. Lost work days 0 set same goal

Quality

- 1. Maintain fabrication defects of 0.06% or better
- 2. Hold monthly quality and production meeting with associates.

Production

- Put up last in packing is \$0.56 a dozen new goal is \$0.55 a dozen.
 Decrease absenteeism from 1.8% to 1.6%.

Claude Lee Albude Lee Bob Juner

Associate's Signature

Supervisor/Manager

Date

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(Note: All salaried-exempt associates supervising others must include in their goals their efforts in meeting EEO/AAP expectations.)

Please indicate target date for meeting each goal (1st, 2nd, 3rd and 4th quarter).

Date

*Signatures above indicate agreement on goals and objectives at beginning of evaluation period.

DEPARTMENT/POSITION TITLE Wrap and Pack Supervisor

NAME

FACILITY 044 - Abbeville





Claude Lee

JAN 30 2004



SALARIED-EXEMPT PERFORMANCE REVIEW

	DIVISION and/or BUSINESS DATE LAST REVIEWED		S UNIT <u>Bed Products/Sheets</u> 3-Jan
	JSD	3/1/00	
	RATING F	PERIOD	2004
	PERFORM	MANCE RATING	MR 33856 6.7.)
	DATE CO	MPLETED	1-13-04
GENE	ERAL IN	STRUCTION	
Timing	g:		A performance review is to be completed for each salaried-exempt associate annually between January 1 and January 31. It is the responsibility of each supervisor to prepare the performance review.
Proce	dure:		The associate's performance of assigned tasks and accountabilities should be rated with respect to the performance factors below, utilizing the following scale: S-Superior: Consistently and substantially exceeds major job requirements. Accomplishments are extraordinary as demonstrated by job results.
			AR - Above Requirements: Exceeds most job requirements. Job results are measurably higher than job requirements.
			MR - Meets Requirements: Meets major job requirements. Performance is fully acceptable as demonstrated by job results.
			F - Fair: Performance is slightly below what is expected in the position. Performance needs improvement.
			M - Marginal: Fails to meet most job requirements. Performance requires immediate, substantial and sustained improvement.
Ackno	wledgm	ent:	This appraisal has been reviewed with the associate. It is understood that the signature does not necessarily indicate agreement with the content of the review.

*WESTPOINT STEVENS	PLANNED PERSONAL OBJECTIVES AND ACCOMPLISHMENTS FOR SALARIED-EXEMPT (ASSOCIATIES)
Name: Claude Lee	14-Jan-04
Title:	Division and/or Business Unit:
Wrap and Pack Supervisor	Bed Products/Sheets
Planned Personal Objectives From January 1,	20 04 to December 31, 20 04
Safety Goals 1. Had 1 recordable I in 2003, set goal of 0 for 2004 2. Set incident rate for 2004 to 1.5% or better 3. Doctored cases for 2003 was 0, set goal of 0 for 2004. 4. Lost time accidents was 0, set same goal. 5. Lost work days 0, set same goal. Quality 1. Maintain fabrication defects of 0.06% or better. 2. Hold monthly quality and production meeting with associ	
Production 1. Put up last in packing is \$0.60 a dozen - new goal is \$0.4 2. Decrease absenteeism from 1.57% to 1.50%.	50 a dozen.
* Claude Lee	Supervisor/Manager
Associate 1-13-04 Date	- - 0 Date
(Note: All salaried-exempt associates supervising othe meeting EEO/AAP expectations.)	rs must include in their goals their efforts in
Please indicate target date for meeting each goal (1st,	2nd, 3rd and 4th quarter).

*Signatures above indicate agreement on goals and objectives at beginning of evaluation period.

STRICTLY PRIVATE

ANNUAL ACCOMPLISHMENT SUMMARY DEVELOPMENT REVIEW

(This side to be completed by associate)

Lee, Claude G.	33519
Name (Last, First, Middle Initial)	Associate Number
Wrap and Pack Supervisor	Bed Products/Sheets
Title	Division and/or Business Unit
ACCOMPLISHMENT SUMMARY (Summarize your accomp	olishments versus goals in the past year.)
Set goal zero time accidents - had 0	
Set goal zero recordables - had 1	
Incident rate for department went from 2.5% to 0.74% - Plant a	average is 2.5%.
Cost per dozen put up went from \$0.49 to \$0.60.	
STRENGTHS/GROWTH (Describe your strengths and how the	ney changed in the past year.)
My strengths for the past year are my abilities to interact with	my employees in a way that are fair to each employee to do
their jobs to the best of their ability.	
DEPOSITION OF THE PROPERTY AND	(If you have a second and a second a section plane)
IMPROVEMENT/DEVELOPMENT NEEDS/PLANS (Iden	
Computer classes for supervisors would be a good company	
they can train the employees to efficiently do their job and ma	ake the operation run smooth and easy.
JOB/CAREER INTEREST (If interested in a job change, list p Specify any geographic limitations, desired timing, etc. Also descr	oreference including position title, business unit, location. ribe long-term interest.)
l enjoy being a supervisor here at the Abbeville Plant. Head S	Supervisor of one of the operations such as the packi
are an interest of mine. I have worked in packing my entire ca	
*	
Claude Lee	1-13-04
Associate's Signature	Date

Lee/WPH - 0026

I. MANAGEMENT SKILLS EVALUATION

After carefully evaluating individual's work performance in relation to current job requirements, check the appropriate box to indicate the associate's performance. Explanation of terms appear at the bottom of this page. If not applicable, indicate N/A.

Management Skills	RATING					Comments or Supportive Details
(Evaluate the first two skills catergories only if the associate has supervisory responsibility.)	SUPERIOR	ABOVE REQUIREMENTS	MEETS REQUIREMENTS	FAIR	MARGINAL	This section <i>must</i> be completed for each rating.
DEVELOPMENT: OF SUBORDINATES Ability to prepare subordinates for current positions, as well as for positions of greater responsibility.		The state of the s	X			People are well trained in different jobs.
SUPERVISION/MANAGEMENT SKILLS ABIlity to direct and control subordinates, ability to motivate and effectively coordinate the efforts of work groups			X			Claude has improved in this area but still work to be done.
STRATEGIC: PLANNING/ORGANIZING Ability to establish courses of action to accomplish specific goals Allocation of resources, including setting priorities, meeting dead- lines, anticipating problems.			X			Does a good job looking ahead. Keeps up on all rush items.
JOB KNOWLEDGE Technical knowledge and the level of competence required to be successful in the incumbent position.		X			440	Worked in Wrap/Pack for 27 years
QUALITY Conformance to requirements re accuracy, thoroughness, acceptability of work performed.			х			Very few quality issues from his shift.
COMMUNICATION SKILLS Ability to clearly and persuasively express concepts, both orally and in writing, also, ability to listen effectively, grasp ideas and linstructions.			X			Claude is able to take hold of any ideas or instructions given him.
INTERPERSONAL SKILLS Ability to work cooperatively with subordinates, peers, superiors, and external contacts; ability to influence others without direct authority.			х			Works well with everyone
ADMINISTRATIVE: Ability to satisfy all administrative components of position (i.e.: timeliness, completeness, accuracy, documentation.)		Х				Keeps up with all reports and reviews are always on tin
LEARNING CAPABILITIES; OTHER: RELEVANT SKILLS (List)			х			Claude has been a supervisor for 2 years and is learnin more.

PERFORMANCE EVALUATION RATING

SUPERIOR	Consistently and substantially exceeds major job requirements. Accomplishments are extraordinary as demonstrated by job results.
ABOVE REQUIREMENTS	Exceeds most job requirements. Job results are measurably higher than job requirements.
MEETS REQUIREMENTS	Meets major job requirements. Performance is fully acceptable as demonstrated by job results
FAIR	Performance is slightly below what is expected in the position. Performance needs improvement.
MARGINAL	Fails to meet major job requirements. Performance requires immediate, substantial and sustained improvement.

II. ANNUAL ACCOMPLISHMENT SUMMARY DEVELOPMENT REVIEW

(This side to be completed by immediate manager)

erran	Lee, Claude ate's Name (last, first, middle initial)			
PE	RFORMANCE SUMMARY AND TREND (Summarize your view of indicate performance.)	of associate's accomplishments versus goals in the past year and		
Set goal for 0 recordables - had 1				
Set incident rate at 1.5% - had 0.64%				
	Doctored cases was 0 - had 1			
	Set goal for 0 last days and accidents had 0			
	Goal for put up cost was \$0.48 was \$0.60. Absenteeism went from 2.45% to 1.57%. F	abric defect was 0.07% goal was 0.06%.		
		(continue on the back in necessary)		
ST	RENGTHS/GROWTH (Describe associate's strengths and how they cha	anged in the past year.)		
	Claude is always on time turning in reports and reviews. He has learned a lot this pa	st year in what is expected of his associates and him. There have been a lot of		
	changes this year on how we pack sets and he has been able to adapt.			
500 ₀ 5000 1	John American Company of the Company	(continue on the back in necessary)		
VE.	VELOPMENTAL RECOMMENDATIONS 1. List Developmental Objectives and/or Skills To Improve based on overal	i performance rating and evaluation of management skills		
	For any deficiencies noted on Management Skill Evaluation, planned developments.	relopment activity must be detailed here.		
	3. Developmental Objectives or Skills To Improve should be directly transfer	rred onto next year's Objective Setting page.		
	Developmental Objective/Skills To Improve	Planned Developmental Activity		
od sv	ore management skill classes.	Given by company.		
G 77.	ore management shin blasses.	Gran ay Gorgany.		
FIIT	TURE CAREER DISCUSSION			
	Discuss associate's career goals and objectives. List any positions in which Resources Manager if indicated.	the associate expresses an interest. Refer to Human		
	Comments: Shows interest in being a Department Manager.			
OVE	RALL PERFORMANCE RATING (Transfer performance rating to	page 1 [front] of form)		
OVE	RALL PERFORMANCE RATING (Transfer performance rating to	page 1 [front] of form)		
)VE	RALL PERFORMANCE RATING (Transfer performance rating to Superior Above Requirements X	page 1 [front] of form) Meets Requirements Fair Marginal		
VE	•			
	•			
	Superior Above Requirements X			
	Superior Above Requirements X			
	Superior Above Requirements X			
\ SS	Superior Above Requirements X OCIATE'S COMMENTS	Meets Requirements Fair Marginal		
ASS	Superior Above Requirements X OCIATE'S COMMENTS NATURES	Meets Requirements Fair Marginal Check if additional comments attached.		
lss	Superior Above Requirements X OCIATE'S COMMENTS NATURES	Meets Requirements Fair Marginal Check if additional comments attached.		
\ SS	Superior Above Requirements X OCIATE'S COMMENTS NATURES	Meets Requirements Fair Marginal		



SALARIED-EXEMPT PERFORMANCE REVIEW

NAME <u>CLAUD</u>	E LEE		
DEPARTMENT/POSITIO	N TITLE _	SUPERVISOR	- tip
FACILITY 044 - AE	BEVILLE		
DIVISION and/or BUSINES	SS UNIT	BED PRODUCTS/SHEETS	id Pure
DATE LAST REVIEWED		January 1, 2002	
JSD <u>March 1</u>	, 2000		
RATING PERIOD	2003		
PERFORMANCE RATING	MR		
DATE COMPLETED	1-2	7-03	

Timing:	A performance review is to be completed for each salaried-exempt associate annually between January 1 and January 31. It is the responsibility of each supervisor to prepare the performance review.					
Procedure:	The associate's performance of assigned tasks and accountabilities should be rated with respect to the performance factors below, utilizing the following scale: S-Superior: Consistently and substantially exceeds major job requirements.					
	Accomplishments are extraordinary as demonstrated by job results.					
	AR - Above Requirements: Exceeds most job requirements. Job results are measurably higher than job requirements.					
	MR - Meets Requirements: Meets major job requirements. Performance is fully acceptable as demonstrated by job results.					
	F - Fair: Performance is slightly below what is expected in the position. Performance needs improvement.					
	M - Marginal: Fails to meet most job requirements. Performance requires immediate, substantial and sustained improvement.					
Acknowledgment:	This appraisal has been reviewed with the associate. It is understood that the signature doe not necessarily indicate agreement with the content of the review.					

I. MANAGEMENT SKILLS EVALUATION

After carefully evaluating individual's work performance in relation to current job requirements, check the appropriate box to indicate the associate's performance. Explanation of terms appear at the bottom of this page. If not applicable, indicate N/A.

Management Skills			RATIN	3		Comments or Supportive Details
(Evaluate the first two skills categories only if the associate has supervisory responsibility.)	SUPERIOR	ABOVE REQUIREMENTS	MEETS REQUIREMENTS	FAIR	MARGINAL	This section <i>must</i> be completed for <i>each</i> rating.
DEVELOPMENT OF SUBORDINATES Ability to prepare subordinates for current positions, as well as for positions of greater responsibility.			·X	-		MANY OF CLAUDE'S ASSOCIATES ARE CROSS TRAINED FOR DIFFERENT JOBS.
SUPERVISION/MANAGEMENT SKILLS Ability to direct and control subordinates, ability to motivate and effectively coordinates the efforts of work groups.				X		THIS IS ONE AREA CLAUDE NEEDS TO WORK ON - COORDINATE THE WORK LOAD AND UTILIZING HIS PEOPLE.
STRATEGIC PLANNING/ORGANIZING Ability to establish courses of action to accomplish specific goals Allocation of resources, including setting priorities, meeting dead- lines, anticipating problems			Х			LOOKS AHEAD FOR ANY POTENTIAL PROBLEMS BEFORE THEY HAPPEN.
JOB:KNOWLEDGE Technical knowledge and the level of competence required to be successful in the incumbent position.			X			CLAUDE HAS WORKED FOR THE COMPANY FOR 26 YEARS - HIS JOB KNOWLEDGE IS STRONG
QUALITY Conformance to requirements re accuracy, thoroughness acceptability of work performed.		Х				VERY GOOD QUALITY WORK FROM HIS PEOPLE
COMMUNICATION:SKILL'S Ability to clearly, and persuasively express concepts, both orally and in writing, also, ability to listen effectively, grasp ideas and instructions.			Х			ALWAYS FOLLOWS OUT ANY INSTRUCTIONS GIVEN TO HIM WITH FEED BACK,
INTERPERSONAL SKILLS Ability to work cooperatively with subordinates, peers superiors, and external contacts; ability to influence others without direct authority.			X			GETS ALONG WELL WITH FELLOW SUPERVISORS AND HIS PEOPLE SEEM TO RESPECT HIM.
ADMINISTRATIVE Ability to satisfy all administrative components of position (fire timeliness completeness, accuracy, documentation))			Х			TURNS HIS REPORTS AND REVIEWS IN ON TIME.
LEARNING CAPABILITIES; OTHER: RELEVANT SKILLS			X			CLAUDE IS LEARNING MORE EACH DAY OF WHAT IS EXPECTED IN SAFETY AND QUALITY AND PRODUCTION.

PERFORMANCE EVALUATION RATING

SUPERIOR	Consistently and substantially exceeds major job requirements. Accomplishments are extraordinary as demonstrated by job results.
ABOVE REQUIREMENTS	Exceeds most job requirements. Job results are measurably higher than job requirements.
MEETS REQUIREMENTS	Meets major job requirements. Performance is fully acceptable as demonstrated by job results
FAIR	Performance is slightly below what is expected in the position. Performance needs improvement.
MARGINAL	Fails to meet major job requirements. Performance requires immediate, substantial and sustained improvement.